

Meayar Training & coaching News:

Welcome to Meayar Training House News. To keep up – to - date with the latest training Activities, Check out the Albums and archives. It is quite easy.

We are proud to say that our Client “Union Bank” signed with Meayar full package that stretches over a whole year starting with Mystery shopping, following Training and Coaching Sessions.

1st Training Session (July 2010)

2/7/2010

Client

Union Bank

Trainees

Managers & Employees

Training Subject

Developing Customer Service & Selling Skills

The First training started on 2nd of Jul till the 30th of Jul 2010. It included 8 sessions, over a month period, each session involved all the twenty branches of the Bank, focused on Customer Service and Sales with practical activities involved.

Testimonials:

MB. Basam Al-Jabaitah: the Program is strong because of the trainer's technique and the material

MB. Sana' Abu Menah: the goals were practical & realistic.

CSR. Heba Al-Hakawti: presented approach and Training tools were perfect and available.

CSR. Tala Fakhori: the Trainer's ability to deliver the information & the activities were available.

H teller. Amani Al-Hendi: the trainer's ability to motivate the trainees to participate and learn.

Teller. Khader Alasi: the training atmosphere was fun & full of participation.

CSO. Jone Kolkajian: the program focused on rising above better customer Satisfaction Service.

CSR. Wedad Bosheh: there was a Simulation activity during the training.

CSR. Lena Manon: the ideas were easy to be understood via using the Data show, movies, and training techniques.

CSO. Jamal Obaidat: the Program was comprehensive to talk about a sales and customer service skills.

Coaching sessions: (September 2010)

The coaching sessions are carried out by our expert consultants on an individual branch basis. One to one coaching sessions are carried out with each member in the branch, focusing on areas of strength & developments.

A comprehensive report is later compiled on each an every branch and employee then delivered to union bank management.

21/9/2010

Client

Union Bank

Trainees

Managers & Employees

Training Subject

Coaching

Coaching sessions: (November 2010)

The coaching sessions are carried out by our expert consultants on an individual branch basis. One to one coaching sessions are carried out with each member in the branch, focusing on areas of strength & developments.

A comprehensive report is later compiled on each an every branch and employee then delivered to union bank management.

28/11/2010

Client

Union Bank

Trainees

Managers & Employees

Training Subject

Coaching

Outdoor Training Trip: (December 2010)

Meayar Training House conducted a Motivational Fun Training to make the last day of 2010 with fun & receive 2011 with motivation & fun.

30/12/2010

Client

Meayar Team

Trainees

Meayar Team

Training Subject

Out-door Training Trip

The trip was to Shobak Castle & lunch in Petra.

It was a training day. very cold, but the team didn't feel the cold, because of all the exercises & fun they feel. We started with fun games in the bus. Then we stopped at Shobak Citadel & went down the tunnel, Check out the Jpegs. We had a buffet lunch in Petra & took group Jpegs, behind us was the panoramic scenes of Petra Mountains enwrapped with fog looking like Volcanic Mountains.

Testimonials:

Omar Alsukhun: Each one of has had his own experience from this journey, mine was splendid and look forward to do it again with the same team. The most amazing part was when we all had to go 120 meters inside the mountain at 45 degrees, we all had to take care of each other and work as one solid team, the military training and the synchronization training where also a joy.

Salwa Al-Sukhon: Although I was covered in white dust inside the tunnel, had to go through an army drill under the rain, I had a lot fun & laughs & went back home fully inspired to inspire others.

Rajaa Ayyash: all activities of the trip pleased me. There're full of fun and motivation.

Lana Al-Zatreh: our trip to AL-Shobak was a unique and unforgettable experience for me.

We added a fun challenge and new information to our Knowledge, The Cooperation and Harmony between the team's members were perfect. I hope that we can repeat it soon.

Latifeh Herbawi: It was the first trip of mine with my work team and it was a very expertise trip, as I had the opportunity to know my colleagues from different aspects, also our coaches were very helpful and supportive.

2nd Training Session (March 2010)

8/3/2011

Client

Union Bank

Trainees

Managers & Employees

Training Subject

Developing Leadership skills, Time management & prioritizing, Team spirit, Customer service and Sale

The Second training Session started on the eighth of March till the 2nd of April 2011. It included 8 sessions, extended over a month period, each session involved around 2 or 3 branches of the Bank to work each as a group.

Testimonials:

Teller. Ahmad shahade: the program had diversity in the topics in addition to the entertainment activities.

CSR. Tareq Obaidat: It was a strong program in terms of trainers and their ability to deliver information, and the goals of training.

CSR. Ghada Owais: Learning principles of dealing with customers and focusing on welcoming and closing skills.

CSR. Jone kolkejian: the program provides advice, practical & realistic guidance and it is useful in terms of exchange of experiences.

MB. Najeeb Al-Kilani: The program was useful in terms of illustrative examples for the sales process. Trainees get to participate in discussions, and gain new skills especially for new employees.

MB. Bashar al-tawal: The program is characterized by interrelationship between subjects in the training and the reality of work.

CSR. Zaid Al-olaby: The training was very informative and useful, at the same time was funny and enjoyable.

Operation Officer. Suzan Awadd: The training was strong in terms of the ability to understand the importance of time management and focusing on distribution of tasks.

Teller. Jalal abd al-jaleel: The program focused on sales skills and paid attention on customer opinions during sales process.

CSR. Basil Al-arda: The trainers have excellent capabilities in the training sessions.

Coaching sessions: (March 2011)

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A comprehensive report is later compiled on each an every branch and employee then delivered to union bank management.

3/4/2011

Client

Union Bank

Trainees

Managers & Employees

Training Subject

Coaching